



WSC WISCUB Service Center BACKROOM BUZZ



HONEY'S CORNER

**Happy Holidays
from your favorite
WSC team!**



Betsy, Alyssa, Janet, Jessi, Lissa

**View our website for
current investment rates.
Find the rate sheet under
Products and Tools.**

**Follow us on
LinkedIn!**



Important Dates

**Christmas Eve
December 24, 2024
CLOSED AT NOON**

**Christmas Day
December 25, 2024
CLOSED**

**New Year's Eve
December 31, 2024
CLOSED AT NOON**

**New Year's Day
January 1, 2025
CLOSED**

**Martin Luther King Jr. Day
January 20, 2025
CLOSED**



HONEY'S STINGER



Did you hear about Rudolf's
rollercoaster ride?

He held on for deer life!

Thank you to everyone who participated in our recent client survey!

Here are the key takeaways from the surveys we collected:

- **High Satisfaction:** Clients gave top marks to our services, with customer service standing out for responsiveness and consistently exceeding expectations.
- **Strong Performance:** Item processing and Image Cash Letter Deposit (ICLD) received high praise, while investment services showed opportunities for greater engagement.
- **Suggestions for Improvement:** Feedback focused on maintaining our quality and adding resources as needed.

Stay tuned for updates as we work on implementing your suggestions!

Congratulations to Lisa G. of AppleTree Credit Union, our survey prize winner!

2024 WI Credit Union Connect



Testimonial from our Client



Fritzy Brady, CUDE, CCUFC
AVP Operations
Meadowland Credit Union



For me, my relationship with WISCUB Service Center (WSC) is personal and heartfelt because of the level of service I continue to receive. I would have never experienced that if I wouldn't have moved to Meadowland, a smaller credit union. WSC really does care and pay attention to smaller credit unions because they understand small credit union issues.



Scan the QR code to read
Fritzy's full testimonial!



Thank you to those that visited us at CU Connect! We had some wonderful conversations and look forward to seeing you all next year.

Congratulations to our prize winner, Roni K., of Evergreen Credit Union!

Congratulations to Lakewood Credit Union on their new office facility!



"BETTER SERVICE IS ALWAYS A BETTER VALUE"

