



WISCUB Service Center

BACKROOM BUZZ



HONEY'S CORNER



Trivia Winners \$100 Brewers Gift Card!

Congratulations!

Lora B. - WESTconsin CU

Lisa G. - NEW CU

Tracy C. - Valley
Communities CU

Thank you for answering
the trivia questions from
our last newsletter.

IMPORTANT DATES

Closed September 5, 2022
Observance of Labor Day

Closed October 10, 2022
Observance of Columbus Day



HONEY'S STINGER

Boss: How good are you at
Power Point?

Me: I Excel at it.

Boss: Was that a Microsoft
Office pun?

ME: Word!

We are excited to welcome two more members to our team at WISCUB Service Center!

Lissa Hansen, Business Development Manager



Hello, my name is Lissa Hansen, I am the new Business Development Manager for WISCUB Service Center. I live in Manitowoc with my spouse and have three children: Derek is a DNR Warden; Drake attends UW Oshkosh; and Marley attends UW Stevens Point. My interests include

golfing, paddle boarding, kayaking, exercising, cooking and shopping. My background is Business Development, Account Management and Sales. My goal for WISCUB Service Center is to expand and grow the business through consistent relationship development and strengthening partnerships for mutual benefit. I look forward to meeting our current partners and shareholders as well as building new relationships with credit unions.

Betsy Hastreiter, Bank Operations Manager



Betsy started with Cleveland State Bank in December of 2015 and is now transitioning from Deposit Operations to Bank Operations which includes WISCUB Service Center. Betsy is a great asset to our team.

She brings new ideas and new ways to improve processes for WISCUB Service Center and to all our credit unions. Betsy is married and has a rambunctious two year old chocolate lab.

Tiered Money Market

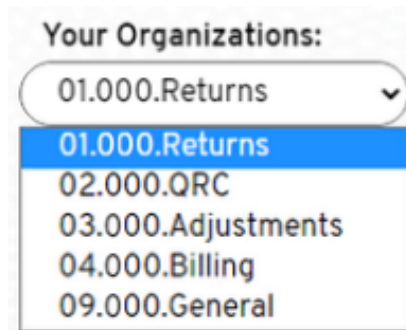
Don't forget to checkout the opportunity to earn more interest on the dollars held with WISCUB Service Center/Cleveland State Bank. We offer a Tiered Money Market Account. The interest rate is indexed to the Fed Fund Rate. Call or email us for more information.



Access Vault Improvements

For improved clarity within the Access Vault, we have added a new option to the drop down menu for Adjustments.

On the left-hand side under "Your Organizations", the options will be as follows:



Examples on how to use each organization:

01.000>Returns - Daily Returns

02.000.QRCs - Qualified Return Checks

03.000.Adjustments - Check Adjustments

04.000.Billing - Monthly Billing

09.000.General - Miscellaneous paperwork (i.e. employee updates, signature documents, etc.)

At WISCUB Service Center, we continually strive to create more efficient ways to complete your day-to-day tasks. Your input is always appreciated.

**"Better Service
is Always a
Better Value"**